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## **1 Getting Started**

iLink400 Full System Single Make Scan tool is the most cost-effective professional multi-system scan tool that delivers OE-level diagnosis for all electronic systems of different car brands.

It does not only include basic functions such as read/erase codes and live data, but also it's capable of advanced functions such as actuation, adaptation and programming. In addition, it lets you to access the most commonly required service features such as Oil service Light Reset, Throttle Body Alignment, Electronic Parking Brake Service, Battery configuration, Steering Angel Sensor Calibration, CBS correct, and much more.

Sensor Calibration, CBS correct, and much more. Available applications are AU Ford, BMW&Mini, Chrysler, Citroen, Mercedes, Fiat, PSA, Chrysler, Ford, GM, Honda, Hyundai&Kia, Vauxhall&Opel, Holden, Porsche, Maserati, Mazda, Nissan, Jaguar& Land Rover, VAG, Volvo, Aston Martin, Subaru, Peugeot, Renault, Toyota/Lexus and more. And the functions may vary by year and model.

## **1.1 Tool Descriptions**

This section illustrates external features, ports and connectors of the scan tool.



#### front and side view

- 1 LCD Screen to display the software.
- 2 Function Keys / Shortcut keys three keys that correspond with "buttons" on some screens for executing commands or provide quick access to most frequently used applications.
- 3 Diagnostic Connector to connect to vehicle's DLC.
- 4 OK Key -to confirm the current operation.
- 5 Selection Keys to select an option or scroll through a screen of data or text.
- 6 ESC Key to returns to previous screen.
- 7 HELP Key provide tips for diagnosis or for the tool itself.
- 8 Reset Key Press and hold for 5 seconds for emergency reboots.
- 9 TF Card Port holds the TF memory card for data backup and software update.
- 10 USB port -allow the USB cable to connec the scan tool with computer for software update

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## **1.2 Accessory Included**

- 1) Scan tool with Diagnostic Cable
- 2) User's Guide instruction on tool operations.
- 3) USB Cable provides connection between the scan tool and a computer to upgrade the tool and print data.
- 4) Memory Card Used to store data and to upgrade the scan tool
- 5 Leather Carrying Pouch stores the scan tool and its accessories.
- 6) Software CD contains update client and user manual.

## **1.3 Specifications**

Display: Backlit, 240\*320 TFT color display

Working Temperature: 0 to 60 °C (32 to 140°F)

Storage Temperature: -20 to 70°C (-4 to 158°F)

Power Supply: 8-18V vehicle power, 12V AC/DC power, 3.3V USB power

Tool Dimensions: 194\*117\*47mm (L\*W\*H)

Gross Weight: 0.9 Kg

Protocols: SAE J1850 (VPW and PWM), ISO 9141-2, ISO 14230-2 (KWP 2000), ISO 15765-4 (CAN)

## **1.4 Preparation & Connections**

#### 1.4.1 Preparation

--Turn the vehicle ignition to ON position.

- --Vehicle battery voltage should be 9~14 volts
- --Throttle should be on a closed position.

#### 1.4.2 Connecting to Vehicle

- 1. Locate the data link connector (DLC). The DLC is generally a standard 16 -pin connector
  - located 12 inches from the center of the steering wheel, under or around the driver's side.
- Plug the diagnostic cable into the vehicle DLC socket.
   The scan tool automatically boots up.

## 1.5 System Setup

The System Setup functions allow you to adjust default settings and view information about the scan tool. Options are :

- Language
- Unit
- Beep Set
- Key Test
- LCD Test
- About
- Shortcuts



#### 1.5.1 Select Language

- English is the default language.
  Select Language from Setup menu and press the OK key.
  Press the LEFT/RIGHT arrow key select a language and press the OK key to confirm.



### 1.5.2 Unit of Measure.

- To change the unit setup:
- Select Units from Setup menu and press the OK key.
   Press the LEFT/RIGHT arrow key select an item and press the OK key to save and return.



#### 1.5.3 Beeper set

The default setting is Beep on.

- 1. Select Beep Set from Setup menu and press the OK key.
- 2. Press the LEFT/RIGHT arrow key to set the beep on or off and press the OK key to save.



## 1.5.4 Key Test

- This function checks if the keys are working properly.
- Select Key Test from Setup menu and press the OK key.
   Press any key to start test. The virtue key corresponding with the key you pressed will be highlighted on the screen if it works correctly. Otherwise, the key is not functioning properly.



3. Click the F2 function key twice to exit.

#### 1.5.5 LCD Test

LCD test checks if the LCD is working properly.

1. Select LCD Test from Setup menu and press the OK key to start test. Check if there are any missing spots in the LCD screen.



2. When completed, press the ECS key to exit.

## 1.5.6 About

Selecting About option opens a screen that show information about your scan tool, such as serial number and register password which may be required for product registration.

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Product Serial Number 7000315001361 Register password:0016b3 Copyright(C)2016 Viden: Technology Co., Ltd All rights reserved

## 1.5.7 Configure Shortcut Keys

Selecting Shortcuts option lets you to change the functionality of the shortcut buttons.

To assign a function to a shortcut button:

- 1. Select **Shortcuts** from Setup menu and press the **OK key**. A screen with available shortcut keys displays.
- 2. Press the UP/DOWN arrow key select an shortcut key and press the OK key.

Edit ShortCuts F1 Function Edit ShortCuts F2 Function Edit ShortCuts F3 Function		Shortcuts	
	Edit	ShortCuts F1 Function	
Edit ShortCuts E3 Eunction	Edit	ShortCuts F2 Function	
Edit Onontouts i o i unotion	Edit	ShortCuts F3 Function	

3. Scroll with the **UP/DOWN** arrow keys to highlight an application and press the **OK key** to assign the application to the shortcut key.

## **1.6 Application Overview**

When the scan tool boots up, the Home screen opens. This screen shows all applications loaded on the unit.

Taken the VAG(VW&AUDI&SEAT&SKODA) multi-system scan tool for example, the following applications are preloaded:

- OBDII/EOBD OBDII application for all 9 generic OBD system tests.
- VAG leads to screens for diagnostic trouble code information, live data stream, ECU information, active test, special functions, oil service and EPB maintenance applications on Audi, Seat, Skoda and Volkswagen vehicles sold worldwide since 1990.
- Setup tool default resetting and adjustment.
- Playback -access saved data files.

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## 2 Multi-system Diagnostic Operations

This section illustrates how to use the scan tool to read and clear diagnostic trouble codes, view "live" data, ECU information and perform OE-level coding and programming functions on all the systems of the selected manufacture.

1. Turn the ignition on but do not start the engine.

2. Select the manufacture icon from the main menu displays. Below is an example of the VW software menu:

 $\ensuremath{\textit{Systems}}\xspace -$  this option provides quick/all system scan of all controllers available to this specific vehicle.

**Model(Guide Function)** – this options allows you to identify the vehicle under test either by automatic VIN acquisition or manually vehicle model selection.

 $\label{eq:control Unit} \mbox{ -displays all controllers available to this specific vehicle manufacturer}.$ 

**Common Special Functions** – shows all the special functions available for the vehicle under test.

**Help Information** — show the helpful information such as repair data, channels info. and common DTC library.



The following chapters explains the above options one by one.

## 2.1 Systems

This option provides quick/all system scan of all controllers available to this specific vehicle. This function provide quick system scan and all system scan for your selection to avoide specific vehicle identification.

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## 2.1.1 Can Quick Scan(2005-)

Can Quick Scan performs an automatic system scan for all the electric system on vehicles with CANBUS protocol from year 2005 to now.

1. Select Can Quick Scan from the menu and press Ok to start.

CAN Quick Scan( Auto Scan(Comm		
Auto Scan(All)	,	
Control Unit		

2. When auto scan finishes, a menu with a list of installed controllers together with their DTC overview displays.

7% CAN Quick	Scan
01-Engine	Fault   15
0C-Rear Axle Steering 2	Scanning
Quick Frase Pause	Display DTC

## 2.1.2 Auto Scan(Common/All)

Auto Scan performs an automatic system test to determine which control modules are installed on the vehicle and obtain diagnostic trouble codes (DTCs) overview. You can either selection Auto Scan(Common) to diagnose the most common electric systems or Auto Scan(All) to diagnose all electric systems.

1. Select Auto Scan(Common) or Auto Scan(All) from the menu and press OK to start.

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Main Groups
CAN Quick Scan(2005-)
Auto Scan(Common)
Auto Scan(All)
Control Unit

2. When auto scan finishes, a menu with a list of installed controllers together with their DTC overview displays.

100%	Auto Scan	
01-Engine		Fault   15
Quick Frase	e Pause [	Display DTC

- 3. If there is diagnostic trouble code(s) detected in a control unit, press the function key corresponding with **Display DTC** on the screen to view details of code information, and press the function key **Quick Erase** to clear them.
- 4. Select the system you would like to test, and press the **OK key**. When the scan tool has established connection with the vehicle, the Function Menu displays.

Function Mer	าน
Read Codes	
Freeze Frame Date	
Erase Codes	
ECU Information	
Live Data	
Advanced ID	
Active Test	
Security Access(Login)	

## 2.1.3 Control Unit

1. Select **Control Unit** from the menu and press the **OK key**. A list of controllers of the vehicle displays.

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Main Groups
CAN Quick Scan(2005-)
Auto Scan(Common)
Auto Scan(All)
Control Unit

2. Select the system you would like to test. When the scan tool has established connection with the vehicle, the Function Menu displays.

Common	5
Engine	
Auto Trans	
Auto Brakes	
Auto HVAC	
Cent Elect	
Airbags	
Steering Wheel	
Instruments	

## 2.2 Models(Guided Function)

This option allows to test each specific system by identifying the vehicle under test either automatically or manually.

### 2.2.1 Automatic VIN Acquisition

Automatic VIN Acquisition only available on some manufactueres. It allows to identifying a vehicle by automatically requesting the vehicle identification number (VIN).

1. When a vehicle make has been selected, the following screen displays. Select VIN acquisition from the menu, and press the OK key.

VIN Acquisition	
VIN CODE automatic acquisition	
VIN CODE manual acquisition	
Vehicle type manual acquisition	

2. The scan tool starts to communicate with the vehicle and read the Vehicle Specification or VIN

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Code automatically.

The VIN code is 1FAHP2H81EG138476
Are you sure ?

3. Answer **YES** if the Vehicle Specification or VIN code is correct and a menu of controller selection displays. Answer **NO** if it is incorrect, and you are required to enter the correct VIN number manually.





#### 2.2.3 Manual Vehicle Selection

Manual Vehicle Selection identifies a vehicle by making several selections according to certain VIN characters, such as sub-brand, model year, and engine size.

1. On each screen that appears, select the correct option and then press the **OK** key. Follow the on-screen prompts until the menu of controller selection displays.

Application/ABS&SRS/USA	Brand
	Ford
CHRYSLER FORD GM	Lincoln
	Mercury
Chrysler Ford GM	
OBDII OBDII OBDII	

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Model	Main Groups	
Aeprostar 🧯	Auto Scan	
Aspire	Control Unit	
B-Max		
Bantam		
Blue Bird C-Class Vision		
Bronco		
C-MAX		
CF/LCF		

#### 2.2.4 Save a Tested Vehicle Info.

The scan tool is able to save a tested vehicle by creating a Vehicle Record. It provides quick identification of previously tested vehicle(s).

1. Identify the vehicle by any of the means above, and run an automatic system test by selecting **Auto Scan**.

	Capacity	
3.0 L		
4.0 L		

2. When the test finished, press the function key **Save** on the screen, and a screen with a virtual keyboard displays.

S	ave vehicle reco	ord
VW-		
QWER	TYUIOI	P 7 8 9
ASDF	GHJKL BNM-/	
Caps Lock	SPACE	• 0 -
Finish	Previous	Backspace

3. Enter a unique name for this vehicle and save it, and you will see this new vehicle in Vehicle Data Recorder menu.

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## 2.3 Diagnostic Function

After a system is selected and the scan tool establishes communication with the vehicle, the Function Menu displays. Typically the menu options are

YES NO

- Read Codes
- Freeze Frame Data
- Erase Codes
- ECU information
- Live Data
- Custom Data
- Active test
- Advance ID
- Basic setting
- Security access (Login)
- Adaptation
- Readiness test

Function Menu	Function Menu	
Live Data		
Advanced ID	Freeze Frame Data	
Active Test	Erase Codes	
Security Access(Login)	ECU Information	
Basic Setting	Live Data	
Adaptation	Adyanced ID	
Long Coding	Active Test	
Readiness Test	Security Access(Login)	

### 2.3.1 Read Codes

Read Codes menu lets you read trouble codes found in the control unit. Typical menu options include:

- Present/Permanent/Current Codes
- History Codes

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Present/Permanent/Current codes stored in a control module are used to help identify the cause of a trouble or troubles with a vehicle. These codes have occurred a specific number of times and indicate a problem that requires repair.

History codes are also referred to as past codes that indicate intermittent DTCs that are not currently active.

- 1. Select **Read Codes** from Function Menu and press the **OK key**. A code list including code number and its description displays.
- 2. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.

	Engine Control Module - sporadic 01 3-Check DTC Memory
1314	Control Module for Tire Pressure Monitoring(J502) - sporadic 004-NO Signal/Communication
	Save

## 2.3.2 Freeze Frame Data

Freeze Frame Data menu displays freeze frame data, a snapshot of critical vehicle operating conditions automatically recorded by the on-board computer at the time of the DTC set. It is a good function to help determine what caused the fault.

Freeze	Frame Data
00256	
Fault Status	01100000
Faule Priority	0
Fault Frequency	1
Mileage	2171 km
Time Indication	0
Date	2003:1422
Save	Back

#### 2.3.3 Erase Codes

Erase Codes menu lets you to clear all current and stored DTCs from a selected control module. Also it erases all temporary ECU information, including freeze frame. Erase Codes does not fix the problem that caused the fault! DTCs should only be erased after correcting the condition(s) that caused them.

1. Select **Erase Codes** from Function Menu and press the **OK key**. Follow the on-screen instructions to complete the procedure.

Erase Codes	
DTC and Freeze Data will be lose Do you wish to continue?	

## 2.3.3 ECU Information

ECU Information screen displays the identification data of the control module under test, such as the control module identification string and the control module coding.

- 1. Select  $\ensuremath{\text{ECU}}$  Information from the menu and press the  $\ensuremath{\text{OK key}}$  .
- 2. A screen with detailed information of the selected control module displays.

ECU I	Information
VAG Number	06G906055S
Component	2.0L85KW0111
	03
Soft. Coding	0001015
WSC	000066
IMP	0000
Device	000000
Save	Back

## 2.3.4 Live Data

Live Data menu lets you view and record real time PID data from a selected vehicle electronic control module.

Menu options typically include:

- Complete Data List
- Custom Data List

#### 2.3.4.1 Complete Data List

Complete Data List menu lets you view all live PID data from a selected system.

Engine Speed ( G28 )	0	/min
Coolant Temperature (G62)	63:00	°C
Lambda Control Bank 1	0 0	%
Basic	001100	
Setting Requirements	10	

1. Scroll with the up and down arrow keys to highlight a line, if the One Graphic on the bottom is highlighted, it indicates graphing is available for the selected line. Press the function key **One Graphic** to display the PID graph.



2. Press the function key  $\ensuremath{\text{Two Graphics}}$  to display two PID graphs in one screen.



3. Press the function key Merge Graph to display two PID plots in one coordinate for easy and intuitive diagnosis.



- 4. To record the data to memory of the scan tool, use the function key SAVE, and press Stop **Saving** to stop recording at any time. 5. Press **Text** to return to text viewing of PID data.
- 6. Select Pause to suspend collecting data from the scan tool and use the Start key to resume collecting data.
- 7. Press the ECS key to return to the previous menu.

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## 2.3.4.2 Custom Data

Custom Data List menu lets you to minimize the number of PIDs on the data list and focus on any suspicious or symptom-specific data parameters.

 Select Custom List from the menu and press the OK key. The custom data stream selection screen displays. Scroll with the up and down arrow keys to highlight a line, press the OK key and then repeat the action to make more selections.

Custom List	
🗹 001-1 Engine Speed(G28)	1
001 -2 Coolant Temperature (G62)	2
001 -3 Lambda Control Bank 1 001 -4 Basic	
Setting Requirements	
002 -1 Engine Speed(G28)	
Select All Clear All	View Data

2. When finished selection, use the function key VIEW DATA to display selected items.

### 2.3.5 Active Test

Active Tests also known as Actuator Tests are bi-directional diagnostic tests on vehicle systems and component. The tests let you to use the scanner temporarily activate or control a vehicle system or component, and when you exit the test, the system/component returns to normal operation.

Below is an example of the active tests

Selective Active Teste
Turbocharger Bypass valve Control Cicuit
Boost Pressure Control Solenoid valve(N75)
Fuel Injector#1(N30)
Fuel Injector#2(N31)
Fuel Injector#3(N32)
Fuel Injector#4(N33)
Evap System Purge Control Valve(N80)
Fan1 Control Circult

#### 2.3.6 Advanced ID

This Advanced ID function displays additional (and sometimes quite arcane) identifying data from the control module which not fitted on the ECU Information screen. Below is an example of the advanced ID screen

Advanced ID		
Advanced Identification		
Identification	ZSC-864	
Revision	T5H06	
Date	11.10.11	
Manufacturer number	0226	
Test stand number	7825	
Flash Status		
Save	Back	

## 2.3.7 Security Access (Login)

The Security Access function performs a security access request to the control module before you can Recode or change Adaptation values. On others, it "enables" certain features like cruise control. Valid Login codes can be found in the Service Manual for your car.

Typical menu options may include:

 $\bullet$  5 SN: 5 SN function allows to perform 5-digit security codes access request to the control module.

• 7 SN: 7-digit PIN/SKC (Secret Key Code) function is used for Key Matching and Immobilizer Adaptation. This type is largely obsolete since VW no longer give out PIN/SKC's but has been left in place for those who obtained their SKC, Importer, WSC, and date prior to 2005. Unless you already have the 7-digit PIN/SKC (Secret Key Code) information for your vehicle and components then you will NOT be able to do any of the Immobilizer functions.

To login with a 5- digit or 7-digit security code :

- 1. select Security Access (Login) from Function Menu and press the OK key.
- 2. Select 5 SN or 7 SN from the menu and press the OK key.

Security Access(Login)		

3. Enter valid 5-digit or 7-digit PIN, date, workshop code and importer number and press the **OK** key.

7	SN
7 Digit PIN	
Year	
Month	
Day	
WorkShop Code	
Importer Number	
Set Complete	

### 2.3.8 Basic Setting and Adaptation

Generally basic settings involve invoking a specific control module to run in a special mode of operation that either sets the conditions to perform an adjustment or internally run a test. This depends on the entered block number (000–255). After entering a valid block number, data values or text can be displayed. There is no description of the data value, only the value and unit is displayed. For interpretation of the values, refer to the VAG system-specific workshop manual.

Adaptation let you change adaptation values from the control module and allows you to alter certain values and/or settings in control modules that support it.

Basic Setting	Documented basic settings
Input the channel number	Ignition(Knock Sensor Test - Short 🏾
Documented basic settings	Trip)
	Lambda Control(Aging Check:Bank 1 Sensor 1)
	Lambda Control(Sensor Readiness - After Catalyst)
	Lambda Control(Delta Lambda Bank1)

### 2.3.9 Coding

Recode is used to set various options in control modules such as airbag coding, slave modules coding, battery coding, etc. Please refer to the Factory Repair Manual for your particular car (or some other documented procedure) before attempting to Recode a Control Module.

50	oftware Coding	)
0423000C1 90700	060	
0 1 2 8 9 A Finish	3 4 5 B C D Previous	6 7 E F Backspace
Lo	ong Coding	
LC	ing coung	
Software Coding :0423000C1 9070060		
Software Coding		
Software Coding :0423000C1 907006	)	
Software Coding :0423000C1 9070060 WorkShop Code	0 :000078	

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## 2.4 Common Special Functions

This function lists the most commonly required service and maintenance functions . Typically the options are :

**Oil Service** 

Electronic Parking Brake (EPB)

**Calibration of Steering Angle Sensor G85** 

Adapt Battery After Replacing

**Throttle Body Alignment (TBA)** 

Special function of Diesel Engine

#### Read Anti-theft Code

## Reset Airbag

Not all function options listed above are applicable to all vehicles. Available options may vary by the year, model, and make of the test vehicle.

To perform special tests on a vehicle:

1. Scroll with the arrow keys to highlight the special function test you want to perform from the menu and press the **OK key**.

Common Special Functions	
Oil Service	
Electronic Parking Brake(EPB)	
Calibration Of Steering Angle Senser G85	
Adapt Battery After Replacing	
Throttle Body Alingnment(TBA)	
Special Function Of Diesel Engine	
Read anti-theft code	

2. A group selection screen, test selection screen, several step-by-step instruction screens, or bidirectional control screen may appear. Read the screens and follow all instructions. If necessary, use the function keys to perform commands or answer any questions. If more than 3 function keys displays, use the Up/Down arrow keys to select a command and press the OK key to confirm.

Oil Service		
Service Reset		
Service Reset Canada		
Flexible Oil Servie Reset(LongLift/Rest of world/Gasoline)		
Flexible Oil Servie Reset(LongLift/Rest of world/Diesel)		
Flexible Oil Servie Reset(LongLift/Great Britain/Gasoline)		

3. When completed, press the ECS key to return to previous screens.

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## **3 OBDII/EOBD Diagnostics**

When **Diagnostics** application is selected from Home screen, the code reader starts to detect the communication protocol automatically. Once the connection has been established, a menu that lists all of the tests available on the identified vehicle displays. Menu options typically include:

- Read Codes
- Freeze Frame Data
- Erase Codes
- Live Data
- I/M Readiness
- O2 Sensor Test
- On-board Monitor Test
- Component Test
- Vehicle Information
- Modules Present
- Unit of measure

## 3.1 Read Codes

Read Codes menu lets you read stored codes, pending codes and permanent does found in the control unit. Typical menu options include:

- •Stored Codes
- Pending Codes
- Permanent Codes
- To read codes from a vehicle:
- 1. Press the **Read** hot key to directly read the codes from home screen. Or scroll with the **UP/DOWN** key to highlight **Read Codes** from Diagnostic Menu and press the **OK** key.
- 2. Select Stored Codes/Pending Codes/ Permanent Codes and press the OK key to confirm.
- 3. A code list including code number and its description displays.

## 3.2 Erase Codes

There are two ways to erase codes:

- Press the **Erase** hot key to erase codes from home screen.
- Traditional way: select Erase Codes from the diagnostic menu.
- 1. Press the **Erase** hot key to directly erase the codes from the home menu. Or use the **UP/DOWN** key to highlight **Erase Codes** from Diagnostic Menu and press the **OK** key.
- 2. Follow the on-screen instructions and answer questions about the vehicle being tested to complete the procedure.
- 3. Check the codes again. If any codes remain, repeat the Erase Codes steps.

## 3.3 Live Data

Live Data menu lets you view, record and playback real time PID data from the electronic control module.

Menu options typically include:

View Data

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- Record Data
- Playback Data

## 3.3.1 View Data

The **View Data** function allows real time viewing of the vehicle's electronic control unit's PID data, including sensor data, operation of switches, solenoids and relays.

Menu options typically include:

- Complete Data
- Custom Data
- Unit of measure (Please refer to Chapter 7System Setup)

#### 3.3.1.1 Complete Data Set

Complete Data Set displays all supported PIDs of the vehicle being tested.

- 1. Use the UP/DOWN key to highlight Live Data from Diagnostic Menu and press the OK key.
- 2. Select View Data or Complete Data Set from the list and press OK key to confirm.
- 3. Press the **OK** key to view PID graph if the PID gives a numeric reading.

#### 3.3.1.2 Custom Data List

Custom Data List menu lets you to minimize the number of PIDs on the data list and focus on any suspicious or symptom-specific data parameters.

- 1. Select Custom List from the menu and press the OK key.
- 2. Use the **RIGHT** key to select or deselect a line or press **LEFT** key to deselect all if needed. Press the **OK** key to confirm and **ESC** key to cancel.

## 3.3.2 Record Data

The **Record Data** function is used to record PIDs to help diagnose intermittent drivability problems that can't be determined by any other method.

Menu options typically include:

- Complete Data
- Custom Data
- Unit of measure (Please refer to Chapter 7 Set Up)

#### NOTE

- There are two types of trigger methods used.
- Manual Trigger---triggers recording whenever operators press the **OK** key.
- DTC trigger--- automatically triggers recording when a code is detected by vehicle. DTC Trigger is not available on all vehicles. Some vehicles need to be driven for a long period of time to store a code after a drivability fault occurs. If **DTC trigger** is selected to make a recording, there might not be drastic change in the data before and after trigger.

#### **A** CAUTION

Do not operate the code reader while driving; always have two persons in vehicle when recording – one to drive and the other to operate the code reader.

To record data:

- 1. Select Record data from the menu and press the **OK** key.
- 2. Refer to View Data to set up Complete Data Set or Customer Data Set to record.
- 3. If the recording is to be overwritten, selected **Yes**; if data is not to be overwritten, pick **No** to return to Select Memory screen and choose another one.

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4. If Manual Trigger is selected, following screen displays:

5. If DTC Trigger is picked, following screen displays:

6. Press the OK key to start recording or wait codes to trigger.

#### NOTE

Different vehicles communicate at different speeds and support a different number of PIDs. Therefore, the maximum number of frames that can be recorded varies. The code reader keeps recording data until

•the memory is full.

• the operator presses the ESC key.

7. After recording, the code reader displays a prompt to Playback.

8. Select YES to view recorded data; pick NO or press the ESC key to return to Record Data.

#### 3.3.3 Playback Data

The Playback Data is used to playback recorded PID data.

- 1. Scroll with the up and down arrow key to select Playback Data from the Menu.
- 2. Use the UP/DOWN key to select a memory area that is marked with an asterisk (\*) and press the **OK** to confirm.

## 3.4 View Freeze Frame

Freeze Frame menu displays freeze frame data, a snapshot of critical vehicle operating conditions automatically recorded by the on-board computer at the time of the DTC set. It is a good function to help determine what caused the fault.

- 1. Select View Freeze Frame from the Diagnostic Menu. Details of freeze frame data displays.
- 2. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data. If no freeze frame detected, the message "No freeze frame data stored!" is displayed.
- 3. Use the ESC key to return to Diagnostic Menu.

## 3.5 Read I/M Readiness Status Data

I/M Readiness option allows to view a snapshot of the operations for the emission system on OBDII/EOBD vehicles.

I/M Readiness is a useful function used to check if all monitors are OK or N/A. The vehicle's computer performs tests on the emission system during normal driving conditions. After a specific amount of drive time (each monitor has specific driving conditions and time required), the computer's monitors decide if the vehicles emission system is working correctly.

When the monitor's status is:

- OK vehicle was driven enough to complete the monitor.
- INC (Incomplete) vehicle was not driven enough to complete the monitor.
  N/A (Not Applicable) vehicle does not support that monitor.

There are two types of I/M Readiness tests:

•Since DTCs Cleared - shows status of the monitors since the DTCs were last cleared.

• This Drive Cycle - shows status of monitors since the start of the current drive cycle.

Below is a list of abbreviations and names of OBD II monitors supported by the code reader.

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No.	Abbreviation	Name
1	Misfire Monitor	Misfire Monitor
2	Fuel System Mon	Fuel System Monitor
3	Comp. Component	Comprehensive Components Monitor
4	Catalyst Mon	Catalyst Monitor
5	Htd Catalyst	Heated Catalyst Monitor
6	Evap System Mon	Evaporative System Monitor
7	Sec Air System	Secondary Air System Monitor
8	A/C Refrig Mon	Air Conditioning Refrigerant Monitor
9	Oxygen Sens Mon	Oxygen Sensor Monitor
10	Oxygen SensHtr	Oxygen Sensor Heater Monitor
11	EGR System Mon	Exhaust Gas Recirculation System Monitor

There are two ways to retrieve I/M Readiness Status data:

- One-click I/M readiness key
- Typical way: select I/M Readiness from Diagnostic Menu
- To retrieve I/M Readiness Status data by one-click I/M readiness key:

1. Press the One-Click I/M Readiness Key on the keypad and the following screen displays.

	I/M Readiness		
MIL	9	IGN	Spark
DTC	0	Pd DTC	0
MIS	1	EVAP	1
FUE	1	AIR	0
ССМ	1	025	1
CAT	1	HRT	1
HCAT	$\otimes$	EGR	1

2. Colored LED and build-in beeper provide both visual and audible reminders for emission check and DTCs. Below is the interpretation of the LED and build-in beeper.

When the LED is :

- Green Indicates that engine systems are "OK" and working properly (the number of Monitors equipped with the vehicle which have run and performed their self-diagnostic testing is in the allowed range. MIL is off. ).No stored and pending DTCs exist. The vehicle is ready for an Emissions Test.
- Yellow The tool finds a possible problem. It indicates the following two conditions: (1) Pending DTCs exist. Please check the I/M Readiness test result screen and use the
  - Read Codes function to view detailed codes information.
    (2) Some of the vehicle's emission monitors have not working properly. If the I/M Readiness screen shows no DTC (including pending DTC), but the Yellow LED is still illuminated, it indicate a "Monitor Has Not Run" status.
- •Red- Indicates some problems exist with one or more of the vehicle's system, and the vehicle is not ready for an Emissions Test. As well there are DTCs found. The MIL lamp on the vehicle's instrument panel will light steady. The problem that is causing the illumination of Red LED should be fixed before an Emissions Test or driving the vehicle further.

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The built-in beeper works with the colored LED simultaneous, as an assistance to reflect the I/M Readiness test results:

- •Green two long beeps.
- •Yellow short, long, short beeps. •Red four short beeps.

To retrieve I/M Readiness Status data : 1. Scroll with **UP/DOWN** key to highlight **I/M Readiness** from Diagnostic Menu and press the OK key. If vehicle supports both types of monitors, a screen for monitor type selection displays. Select a monitor type and press the **OK** key.

2. If the vehicle is tested supports both types of monitors, following screen displays.

On-Board Monitor Test	3/5
Oxygen Sensor Monitors and Const	
O2 Sensor Heater System Time to	
Exhaust Gas Recirculation System	
Ehancad Evaporative System Monit	

Catalyst Efficiency Monitor

3. Depending on readiness test, one of these 2 screens will be present. Use the up and down arrow keys to scroll through data. Press the ESC key to exit.

This driving cycle		1	
MIS		OK	
FUEL		OK	
CCM		OK	
CAT		INC	
HCAT		N/A	
EVAP		OK	
AIR		N/A	

Or

Since DTCs cleared		1	
MIL		ON	
MIS		OK	
FUEL		OK	
ССМ		ОК	
CAT		INC	
HCAT		N/A	
EVAP		INC	
	26		

## 3.6 O2 Monitor Test

- 1. Use the **UP/DOWN** key to highlight **O2 Monitor Test** from Diagnostic Menu and press the **OK** key. Use the **UP/DOWN** key to highlight an O2 sensor and press the **OK** key to confirm.
- 2. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.
- 3. Press OK key to view data of selection.
- 4. Press the ESC key to exit and return.

## 3.7 On-Board Monitor Test

The On-Board Monitor Test function is useful after servicing or after clearing a vehicle ECU's memory. It receives test results for emission-related powertrain components and systems that are not continuously monitored for Non-CAN vehicles. And for CAN vehicles, it receives test data for emission-related powertrain components and systems that are and are not continuously monitored. It is vehicle manufacturer who is responsible for assigning test and component IDs.

- 1. Use the **UP/DOWN** key to highlight **On-Board Monitor Test** from Diagnostic Menu and press the **OK** key.
- 2. Depending on the protocol the vehicle used, one of these 2 screens shows.

On-Board Monitor Test 1/25	On-Board Monitor Test 3/5		
EGR MON,B151	Oxygen Sensor Monitors and Const		
EGR MON.B1S2	O2 Sensor Heater System Time to		
EGR MON.B2S1	Exhaust Gas Recirculation System		
EGR MON.B2S2	Ehancad Evaporative System Monit Catalyst Efficiency Monitor		
Catalyst Mon.B1			
Catalyst Mon.B2			
EGR Monitor Bank 1			

- 3. Use the UP/DOWN key to highlight a test group and press the OK key to confirm. A screen with details of the selected sensor displays. Use the up and down arrow keys to scroll through data to select lines, and left and right arrow keys to scroll back and forth through different screens of data.
- 4. Press the ESC key to exit and return.

## 3.8 Component Test

Component Test allows the code reader to control operation of vehicle components, tests or systems.

- 1. Use the UP/DOWN key to highlight Component Test from Diagnostic Menu and press the OK key.
- 2. Use the **UP/DOWN** key to highlight a system or component, press the **OK** key to start test and the code reader displays the message "Command Sent!"

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3. Press the ESC key to exit and return.

## 3.9 Request Vehicle Information

Vehicle Information allows to request the vehicle's VIN number, calibration ID(s) which identifies software version in vehicle control module(s), calibration verification numbers (CVN(s)) and inuse performance tracking on model year 2000 and newer OBD II compliant vehicles.

CVNs are calculated values required by OBD II regulations. They are reported to check if emission-related calibrations have been changed. Multiple CVNs may be reported for a control module. It may take several minutes to do the CVN calculation.

- To request vehicle information:
- 1. Use the **UP/DOWN** key to highlight **Vehicle Info.** from Diagnostic Menu and press the **OK** key. Follow on-screen instruction and send the command to read vehicle information.
- Use the UP/DOWN key to highlight an available option and press the OK key. A screen with details of the selected option displays.
- 3. Press the  $\ensuremath{\text{ESC}}$  key to exit and return.

## **3.10 Modules Present**

The code reader identifies module IDs and communication protocols for OBD2 modules in the vehicle.

To view module IDs and communication types:

- 1. Use the **UP/DOWN** key to highlight **Modules Present** from Diagnostic Menu and press the **OK** key.
- 2. A screen with the module IDs and protocols displays.
- 3. Press the **ESC** key to exit and return.



## 4 Playback Data

The PlayBack data function allows viewing recorded test results recorded by the scan tool.

1. Select  $\ensuremath{\textbf{PlayBack}}$  from home screen and press the  $\ensuremath{\textbf{OK key}}$  .

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2. A screen with a list of test records displays. If no data is recorded, the message "No Data available!" is displayed.

OBDII	
Ecu Information->scan-OBDII	
Ecu Information->scan-OBDII	
Datastream->scan-OBDII	
Datastream->scan-OBDII	
Freeze Frame->scan-OBDII	

Delete

3. Scroll with the arrow keys to select desired testing entries and press the **OK key**. Details of the test record displays.

Delete All

DTC_CNT	0	
FUEL SYS1		
FUEL SYS1		
LOAD_PCT		%
ECT		°F
SHRTFT1		%

4. If you are reviewing live data or freeze frame data, use the function key **Next Frame** or **Pre. Frame** to scroll through all possible frames when necessary.

 To erase a record, scroll with the arrow keys to highlight it and press the function key Delete. To delete all records, press the function key Delete All. Answer Yes to delete and No to quit.

## 5. Software Update and Printing

iLink400 Full System Single Make Scan tool is the most cost-effective professional multi-system scan tool that delivers OE-level diagnosis for all electronic systems of different car brands.

It does not only include basic functions such as read/erase codes and live data, but also it's capable of advanced functions such as actuation, adaptation and programming. In addition, it lets you to access the most commonly required service features such as Oil service Light Reset, Throttle Body Alignment, Electronic Parking Brake Service, Battery configuration, Steering Angel Sensor Calibration, CBS correct and much more.

# All iLink400 scan tool will be shipped without any Software installed. You can install any software from the following list at your choice by the update client iScanzilla.

Sub-models for Selection	Coverage	Sub-models for Selection	Coverage
i400 Full System Scan tool - AU Ford	AU Ford	i400 Full System Scan tool -Mazda	Mazda
i400 Full System Scan tool - Ford	Ford, EU Ford	i400 Full System Scan tool - VW & Audi & SEAT & Skoda	VW, Audi, SEAT, Skoda
i400 Full System Scan tool - BMW & MINI	BMW, Mini, Rolls Royce	i400 Full System Scan tool -Jaguar & Land Rover	Jaguar, Land Ro
i400 Full System Scan tool - Chrysler	Chrysler	i400 Full System Scan tool -Volvo	Volvo
400 Full System Scan tool - Fiat & Alfa Romeo	Fiat, Abarth, Alfa Romeo, Lancia	i400 Full System Scan tool -Aston Martin	Aston Martir
i400 Full System Scan tool - GM	GM	i400 Full System Scan tool -Ferrari	Ferrari
i400 Full System Scan tool - Vauxhall & Opel	Opel, Vauxhall	i400 Full System Scan tool -Peugeot	Peugeot
i400 Full System Scan tool -Honda	Honda, Acura	i400 Full System Scan tool -Citroen	Citroen
i400 Full System Scan tool -Hyundai & Kia	Hyundai, Kia	i400 Full System Scan tool -Mercedes Benz	Mercedes Ber
i400 Full System Scan tool -Holden	Holden	i400 Full System Scan tool -SsangYong	SsangYong
i400 Full System Scan tool -Porsche	Porsche	i400 Full System Scan tool -Subaru	Subaru
i400 Full System Scan tool -Toyota & Lexus	Toyota, Lexus, Scion	i400 Full System Scan tool -Renault	Renault,Dacia
i400 Full System Scan tool - Maserati	Maserati		

## 5.1 Software Update

### 5.1.1 Step One- Install the Update Client

1. Visit www.videnttech.com to download the update client from http://www.videnttech.com/support/



2. The file downloaded will be a compressed zip file. Open that file and run the installer inside it.

Alternatively, you can install the update client from the CD that comes in the product package. **5. 1. 2 Step Two - Create Your Vident Account.** 

Firstly you need to create an account with Vident.

1. Once installed, boots up the iScanzilla software, click the Register button.



2. Fill out the registration form and submit.



eate a new Vident online account here.* Indicates required field	
User ID :	
Password :	* Confirm Password :
First Name :	*Last Name :
ddress :	State/Province :
bity :	*Country :
Phone :	*Email :
Captcha :	Click image to refresh
SUBI	MIT

Alternatively, you can click the Sign Up button on the right upper side of our website to create an user account.

			videnttech.com		C	
				Sign	up   Log in	Q
阿 VIDENT	Home	Contact Us	Products	Support & Service	News Center	Become a Distributor

## 5.1. 3 Step Three – Register Your product

1. When logged in iScanzilla, click the 'Register Products' icon.

Scanzilla V8.10 - >					
My Updates	📩 Register Prod	lucts 🛛 🦾 My Profile	Support Tickets	Software Managemen	
<ul> <li>Item</li> <li>001</li> </ul>	Serial Number 7003150000232	Password 455852			

2. On the 'S/N Registration' tab, put a tick in the box marked '001' then enter the product's serial number & password, and click Submit.

Please connect the scan tool with computer through the USB cable, select Setup > About to check the Serial Number and 'Register Password'.



Product Serial Number 7000315001361 Register password:0016b3 Copyright(C)2016 Vident Technology Co., Ltd All rights reserved

3. A confirmation box should be shown confirming successful registration. Alternatively, you can register the product in the member center when logged in on our website.

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🔘 VIDENT 🛛 🖙	ontact us Products Support & Service	News Center	Member Center Logout	몇 Shop
0				
i≡ Registered Products	Member Center			
E Register New Products	Dear Sam , Welcome!			
II Update Messages	IP of Last Login:		IP of This Login: 219.133.69.115	
III Make a Complaint	Register Date: 11:51:55 22/12/2017		Date of Last Login: 11:51:55 22/12/2017	
i Orders	Account Overview			
ii Profile				
E Reset Password	Open Orders: OPiece		Update News: OPiece	
IE Payment Instructions	Update News			
	opuate news			
	1 Product: i400-VAG	Number: 1	Available Updates:Detail	
	Serial Number	Registration Date	Expiration Date	
	4400315999999	11:54:30 22/12/2017	11:54:30 22/12/2020	

## 5.1. 4 Step Four – Download and Install Diagnostic Software

Now close the iScanzilla software, remove the TF card from your tool (making sure the tool is turned off first!) and connect it to the PC via a TF card reader.
 Once Windows has detected the TF card, run the iScanzilla software and login again. After a few

seconds, a list of the available software updates will appear.

iScanzilla V1		Products / 💪 My Profile / 🏆 Support Tickets	🖨 – 🗙
ВМШ	<b>BMW</b> V10.00 2017-04-25	BMW: Initial Release	• • •
CHRYSLER	CHRYSLEP V10.00 2017-04-2	CHDVSLED:       la       Warning: You are trying to update a ilink400 scanner. You are allowed to select and install any one of the vehicle software from	•
CITROEN	CITROEN V10.00 2017-04-25	the available update list free of charge and in future you are allowed to install updates of the selected brand only. In case you want to install any other vehicle software, please contact us or sign in your member center to place an order of buying extra software.	۲
FERRARI	FERRAR V10.00 2017-04-25	機定	۲
(FIAT)	<b>FIAT</b> V10.00	FIAT: Initial Release	
		Select Serial Number 7100315001357  Update A bgg Co., Ltd All rights reserved	NI Refresh www.videnttech.com

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Please select only one software you want to update, as you can ONLY have access to the update of this manufacturer in the future once it's been selected initially. In case you want to install any other vehicle software, please contact us or sign in your member center to purchase. Please refer to next chapter to buy extra software.

3.Click the Update button to download and install the software.

My Updates	Register Produ	cts / 🚣 My Profile 🦉	Support Tickets di Software Management
BMW	<b>BMW</b> V10.00 2017-04-25	BMW: Initial Release	<u>(</u> )
ORISLER	CHRYSLER V10.00 2017-04-25 118.69 MB	CHRYSLER: Initial Release	Installing
	CITROEN V10.00 2017-04-25	CITROEN: Initial Release	۲
FEBRARI	FERRARI V10.00 2017-04-25	FERRARI: Initial Release	٢
	FIAT V10.00	FIAT: Initial Release	
Select SD Car		/1 ect Serial Number 7100315001357 •	Update All Refresh

4. Once the software installed, you can go to Software Management to review the installed software.

## 5. 2 Buy Extra Software

iLink400 is authorized with one free software when delivery and can cover up to six vehicle makes. More software can be added anytime at extra cost. You can contact the reseller or following the steps below to buy extra software.

#### Buy Extra Software

Step 1/6

 Log in at our website <u>www.videnttech.com</u> and go to your <u>Member Center</u>, click <u>Registered</u> <u>Products</u>.



#### **Buy Extra Software**

#### Step 2/6

2. Find the iLink400 serial number you wish to adds extra software and click the Software Details



#### **Buy Extra Software**

#### Step 3/6

3. You will see all software already installed on this tool as well as all software available to add. Select the software you need and click Add To Cart button.

E Registered Products	Software Details-	7000315009999				Back   Back To Me
Register New Products	Click here to download th	ne update client and st	art the upgrade.			
Update Messages	Software	Version	Release Date	Language	Status	Action
■ Make a Complaint	ASTONMARTIN	V10.00 •	25/04/2017	EN *	Add To Cart	Upgrade Log
∃ Orders	BMW	V10.00 •	25/04/2017	EN •	Add To Cart	Upgrade Log
≡ Profile	CHRYSLER	V10.00 ·	25/04/2017	EN •	Latest	Upgrade Log
E Reset Password	CITROEN	V10.00 •	25/04/2017	EN *	Add To Cart	Upgrade Log
Payment Instructions	FERRARI	V10.00 *	25/04/2017	EN *	Add To Cart	Upgrade Log
	FIAT	V10.00 *	25/04/2017	EN *	Add To Cart	Upgrade Log
	FORD	V10.00 •	25/04/2017	EN •	Add To Cart	Upgrade Log
	FORDAU	V10.00 •	25/04/2017	EN •	Add To Cart	Upgrade Log
	GM	V10.00 •	25/04/2017	EN •	Add To Cart	Upgrade Log
	HOLDEN	V10.00 •	25/04/2017	EN Y	Add To Cart	Upgrade Log

## Buy Extra Software

## Step 4/6

4. You can manage your shopping cart by clicking Delete to delete the software that you don't need or click Continue Shopping to go back to Member Center page to add more into the cart.

ly Shopping	Cart						
	1 Add to cart		2 Review Order			3 Confirm and P	ay for Order
Proc	fuct		Quantity	Price	Subtotal	Action	
1400	ASTONMARTIN-70003	1	\$60.00	\$ 60.00	Delete		
1400	ASTONMARTIN-70003	1	\$60.00	\$ 60.00	Delete		
i400-ASTONMARTIN-7000315006666-GM		1	\$60.00	\$ 60.00	Delete		
			Total Number of Softw	are: 3Pieces	Total Amount: \$1	80.00	

## Buy Extra Software

#### Step 5/6

5. Continue to process the payment and check out through Paypal.

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VIDENT		
PayPa	1 <b>1</b> 🦮 \$ 180.00 U	àD 🔨
(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	VIDENT	×
	1400-ASTONMARTIN	rusp
SAM	400-ASTONMARTIN	) USD
	1400-ASTONMARTIN更多 \$ 60.0	i aji ancezzi zizie
	物品总计 \$ 180.0	
5187 1008 0	小计 \$ 180.0	无论您在何处购物, 我们都会帮助您确保财务 信息的安全。
有效期限	000	
08/19	927	
为了证实却是持一 向您发送包含新证	《人,请输入您在发卡行登记的手机号码, 1码的知信。	tine .
186 8200 11	67	

## Buy Extra Software

#### Step 6/6

6. Log in the update client iScanzilla. When the payment has been made successfully, the software you purchased would be listed in the available updates list for you to download.

				• - >	C.
🔶 My Updates	Register Products	🔬 My Profile 🛛 🖉 S	upport Tickets	🚮 Software Management	
ASTON V	10.00 )17-04-25	Initial Release		•	•
BMW V	<b>MW</b> 10.00 017-04-25	BMW: Initial Release		٢	
FERRARI	ERRARI 10.00 017-04-25	FERRARI: Initial Release		۲	
GIVI	<b>M</b> 10.00 )17-04-25	GM: Initial Release		۲	
CHECK V	BDII 10.00 017_04_25	OBDII: Initial Release			-
	(307.3 MB) Select Seri	al Number 7000315006666	Update All	Refresh	

iLink400 Full System Single Make Scan Tool Manual 1.0

## 5.3 Software Renewal

If your free updates ran out, your tool will continue to function - it will not 'time out' - but you will no longer be able to access the update servers. Should you wish to continue updating your tool, you will need to purchase an update package. Please go to our website and log in to process the purchasing.

## 5.4 Printing Data

It's very easy to print out the test result through iScanzilla.

 Click the Button located on the upper side of iScanzilla. You can enter the print screen without logging in iScanzilla.

	<b>() v</b>	IDENT
Stay signed in Sign in	Forget password Register	

2. All data saved/stored in the TF card would appear on screen.



Item	Vehicle Software	Test Path	File Size
001	OBDII		137.0 B

3. Tick a piece of data to either review it or print it out.

iLink400 Full System Single Make Scan Tool Manual 1.0

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## **General Notice**

For your own safety and the safety of others, and to prevent damage to the equipment and vehicles, read this manual thoroughly before operating your code reader. The safety messages presented below and throughout this user's manual are reminders to the operator to exercise extreme care when using this device. Always refer to and follow safety messages and test procedures provided by vehicle manufacturer. Read, understand and follow all safety messages and instructions in this manual.

## **Safety Precautions and Warnings**

To prevent personal injury or damage to vehicles and/or the scan tool, read this instruction manual first and observe the following safety precautions at a minimum whenever working on a vehicle: Always perform automotive testing in a safe environment. Wear safety eye protection that meets ANSI standards. Keep clothing, hair, hands, tools, test equipment, etc. away from all moving or hot engine parts.

Operate the vehicle in a well-ventilated work area: Exhaust gases are poisonous. Put blocks in front of the drive wheels and never leave the vehicle unattended while running tests. Use extreme caution when working around the ignition coil, distributor cap, ignition wires and spark plugs. These components create hazardous voltages when the engine is running. Put the transmission in PARK (for automatic transmission) or NEUTRAL (for manual transmission) and make sure the parking brake is engaged.

Keep a fire extinguisher suitable for gasoline/chemical/ electrical fires nearby. Ignition is on or the engine is running.

Keep the scan tool dry, clean, free from oil/water or grease. Use a mild detergent on a clean cloth to clean the outside of the scan tool, when necessary.

## Warranty and Service

#### Limited One Year Warranty

We warrants to its customers that this product will be free from all defects in materials and workmanship for a period of one (1) year from the date of the original purchase, subject to the following terms and conditions:

1) The sole responsibility of our company under the Warranty is limited to either the repair or, at the option of our company, replacement of the scan tool at no charge with Proof of Purchase. The sales receipt may be used for this purpose.

2) This warranty does not apply to damages caused by improper use, accident, flood, lightning, or if the product was altered or repaired Center.

3) We shall not be liable for any incidental or consequential damages arising from the use, misuse, or mounting of the scan tool. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

#### **Aftersales Service**

If you have any questions, please contact your local reseller or contact us at http://www.videnttech.com/support/support/

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